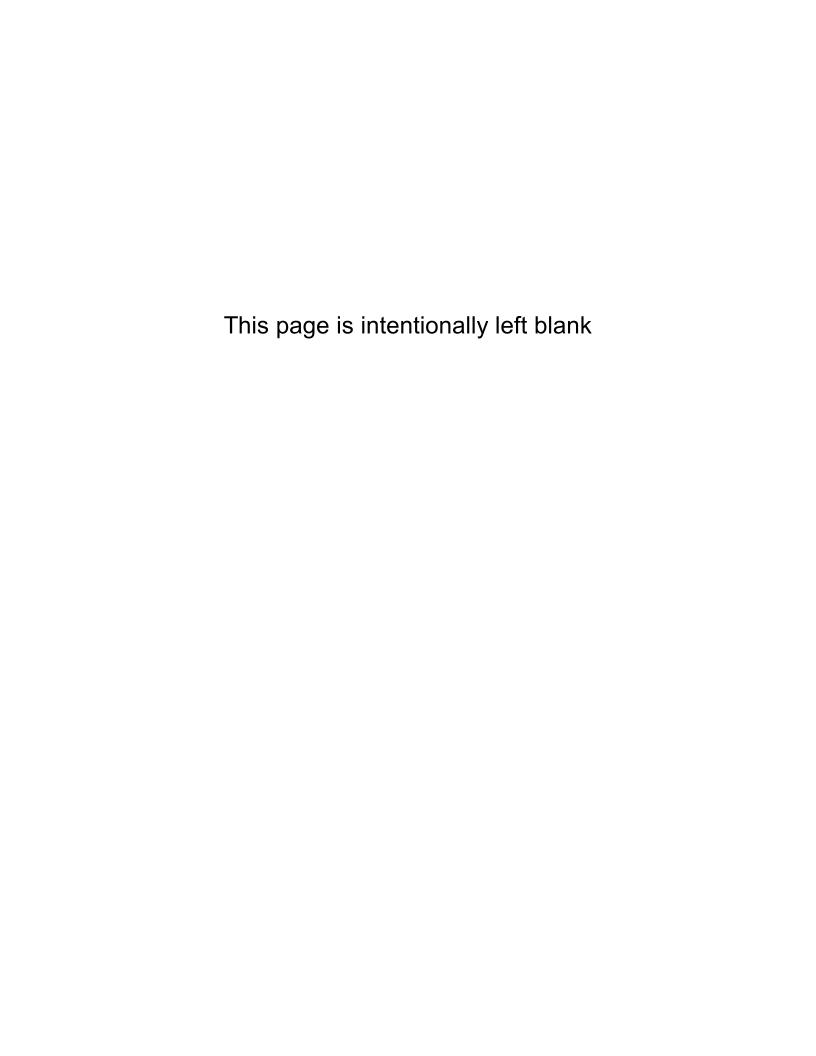


David Jackson 374 NE 7TH ST BOCA RATON, FL 33432-2720





David Jackson 374 NE 7TH ST BOCA RATON, FL 33432-2720

August 29, 2019

Dear David.

We understand you have choices when purchasing home insurance, and we appreciate the trust you have placed in us to be there when you need us the most. For over 45 years, Tower Hill has been there to help when our customers have experienced damage to their home or property.

Enclosed is your Tower Hill Preferred renewal policy, effective October 26, 2019, for your property located at 374 NE 7TH ST in BOCA RATON, FL. Please carefully review your enclosed policy declarations page and documents for important details about your coverages. If you have questions about your policy coverage, please contact your insurance agent: Seeman Holtz Property and Casualty, LLC, at (561) 451-1900 (Agency Code: FL7572).

We do recommend that you contact your agent to complete an annual policy review to help determine if any updates are needed to your insurance policy. If you have recently completed home renovations or made major purchases, you will want to ensure that proper coverage is included for these items. You may also now be eligible to receive a discount or premium credit for qualified repairs and remodeling projects.

Your renewal offer reflects any recent rate and/or policy language changes, as well as any changes requested by your insurance agent. There are numerous factors that are used to rate your insurance policy. For instance, one of these factors is the age of your roof. If you have recently replaced your roof please let us know, as you may be eliqible for a premium credit.

As you know, homeownership in Florida includes some unique challenges such as hurricanes. Based on industry data, it is estimated that approximately one-third of Hurricane Irma losses were *not* paid because the damage estimate was *below* the insured's Hurricane Deductible. Your current Hurricane Deductible is \$500. The Hurricane Deductible can be either a percentage of your Coverage A (Dwelling) limit or a flat dollar amount.

Be sure not to miss out on important updates from us, by registering your Tower Hill account at Customer Portal. Also, you will have 24/7 access to your policy documents using our Customer Portal. Through our Customer Portal, you can select from these key features by including your mobile phone number.

- Receive notification of account updates, such as new documents or invoices posted, via email or text.
- By providing your mobile number, you have the option to use our QuickFNOL feature. With QuickFNOL when your home is in the path of a storm or other natural disaster, we will send a text message to your mobile device with a link to report your claim in just a few clicks.

## **HOW TO CONTACT TOWER HILL**

#### THIG.com

Register your account securely online at THIG.com/portal to:

- Access your Tower Hill policy documents
- Report a claim and track its progress
- Pay your bill online using your checking account, debit or credit card
- Go green and save time by selecting our eDocs option to receive your notifications by email.

(800) 342-3407

Call our Customer Center to report a claim, for help with payment plan options, or to make a payment by phone

844.TOWER.11 (844.869.3711)

If your home has a covered loss and you need emergency services such as water extraction or roof tarping, contact our preferred contractor network partner CastleCare 24/7.

## **Payments by Mail**

When paying your bill by mail, please use the payment coupon and envelope included with your invoice.

- Please write the policy number in the memo field of your check. If you are sending a money order or cashier's check, include your name as listed on your policy.
- Mail to: Tower Hill Insurance, PO Box 865001 Orlando, FL 32886-5001

We appreciate your business and assure you that our employees, in partnership with your insurance agent, will work tirelessly to deserve the trust you have placed in us. *To Protect Your Castle, Look to the Tower*.



## NOTICE OF CHANGE IN POLICY TERMS

## IMPORTANT NOTICE - PLEASE READ CAREFULLY

The purpose of this Notice of Change in Policy Terms is to inform you of changes to the terms, coverages, duties and/or conditions of your renewal policy as described below:

You may access a copy of your policy forms and endorsements through our secure Customer Portal on www.THIG.com.

If you have not already created an account on Customer Portal, you will need the following information to register: your policy number; agent ID; and Insured Location ZIP Code. This information is available on your policy declarations page.

The following provisions in the Special Provisions – Florida endorsement have changed:

- The definitions for hurricane occurrence and tropical storm occurrence have been added.
- A limitation for personal property located in a self-storage facility has been added. Please review Section I - Property Coverages - Coverage C - Personal Property.
- Coverage for damage by constant or repeated seepage. Please review Section I Additional Coverages, Section I - Perils Insured Against - Coverage A and Coverage B, Section I - Perils Insured Against - Coverage C and Section I - Exclusions.
- Coverage for ensuing water damage during a hurricane or tropical storm. Please review Section I -Perils Insured Against - Coverage A and Coverage B.

Your policy now excludes:

- Breakage of glass or safety glazing material if the dwelling has been unoccupied for more than 30 days. Please review Glass or Safety Glazing Material under Section I Additional Coverages.
- Coverage for bodily injury or property damage arising out of the actual or threatened sexual molestation, sexual battery or sexual harassment, under Section II Exclusions.

Your policy Conditions have been revised:

• Under Changes in Occupancy or Usage of Residence Premises, your policy requires that you notify us within 60 days of any change in ownership, title, use, or owner occupancy of the residence.

The following provisions in the **Loss Assessment Coverage** have changed:

- To clarify that the Loss Assessment limit is the one that is in effect the day prior to the loss.
- To clarify the limit that applies to losses that occurred prior to the inception of the policy.
- To include a \$250 deductible which applies to property losses.

The descriptions in this notice are intended to be for informational purposes only. Please review your policy and endorsement language carefully. In the event of a conflict, the language in your policy and its endorsements will be controlling.

To accept the renewal offer, simply pay the renewal premium as provided in the accompanying notice. If applicable, your mortgage company will receive the renewal offer and make payment on your behalf. Our receipt of the premium payment for the renewal policy is deemed to be your acceptance of the new policy terms.

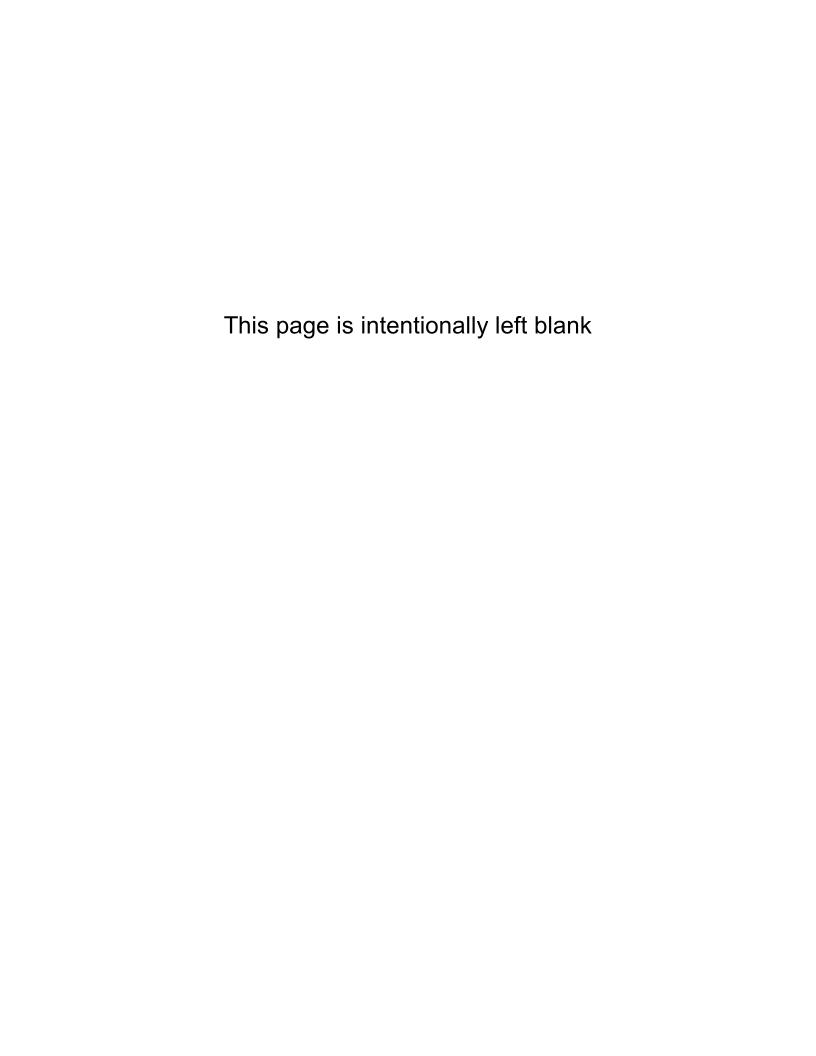
If you have any questions concerning this notice or any other policy matter, please contact your insurance agent for assistance.

Thank you for choosing Tower Hill for your home insurance needs. We appreciate your business.

Tower Hill Insurance Group, LLC

cc: policyholder file

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## **HOMEOWNERS DECLARATIONS**

## **POLICY NUMBER** 9004848480

## THIS IS NOT A BILL

Renewal Issued On: 08/29/2019

Payment notice will be sent separately

to: The Insured

Insured David Jackson Marion S Jackson 374 NE 7TH ST BOCA RATON, FL 33432-2720

AGENCY FL7572 Seeman Holtz Property and Casualty, LLC

301 YAMATO ROAD SUITE 2250 BOCA RATON, FL 33431

PHONE NUMBER: (561) 451-1900

POLICY PERIOD: 10/26/2019 to 10/26/2020. Each period begins and ends at 12:01 AM standard time at the insured location.

**INSURED LOCATION:** Same as address shown under Insured.

Coverage is provided where a premium or limit is shown for the coverage.

SECTION I - PROPERTY COVERAGE COVERAGE A - Dwelling	LIMIT \$712,000	SECTION II - LIABILITY COVERAGE COVERAGE E - Personal Liability	LIMIT \$300,000
COVERAGE B - Other Structures	\$0	Each Occurrence	
COVERAGE C - Personal Property	\$381,000	COVERAGE F - Medical Payments to Others	\$5,000
COVERAGE D - Loss of Use	\$142,400	Each Person	

## **BREAKDOWN OF PREMIUM:**

<u>Charges</u>	<u>Limit</u>	<u>Premium</u>
Section I and II Premium		\$15,432.00
Catastrophic Ground Cover Collapse Coverage		Incl
Deductible Options		\$639.00
Limited Fungi, Wet or Dry Rot, or Bacteria Coverage (Each Loss / Aggregate)	\$10,000/\$20,000	Incl
Coverage E Aggregate Sublimit	\$50,000	
Loss Assessment Coverage	\$1,000	Incl
Personal Property - Increased Limit		\$25.00
Personal Property Replacement Cost without Holdback		\$711.00
Water Backup and Sump Discharge or Overflow		\$100.00
Deductible = \$250		
Emergency Management Preparedness and Assistance Trust Fund (EMPAT) Fee		\$2.00
Managing General Agency (MGA) Fee		\$25.00

<u>Credits</u>	<u>Premium</u>
Age of Insured Credit	-\$208.00
Age of Roof Credit	-\$20.00
Homeowners and Flood Policies Discount	-\$102.00
Loss Free Credit	-\$104.00
New Home Discount	-\$1,015.00
Ordinance or Law Rejection	-\$180.00
Protective Devices Credit	-\$204.00
Residential Windstorm Loss Mitigation Devices Credit	-\$10,693.00
Screened Enclosure Exclusion	Incl
Sinkhole Exclusion	-\$59.00
Unscheduled Other Structures - Decreased Limit	Incl

**Total Policy Premium:** \$4,349.00

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## **DEDUCTIBLE (Section I Only):**

# The Calendar Year Hurricane Deductible is \$500. The All Other Perils Deductible is \$500.

- In case of loss under Section I, we cover only that part of the covered loss over the deductible stated, unless otherwise stated in your policy.

#### Mortgagee Information:

NONE

Important: Please notify your agent immediately if the mortgage company shown is incorrect.

#### **BASIC RATING INFORMATION:**

PROGRAM	FORM CODE	TERRITORY	COUNTY	CONSTRUCTION YEAR	CONSTRUCTION TYPE
NBRGFLHO	HO-3	678	PALM BEACH	2016	Masonry
FIRE PROTECTION CLASS	ROOF TYPE	BUILDING CODE (BCEG) GRADE	WIND PROTECTIVE DEVICE		PROTECTIVE DEVICE
2	Hip	Does Not Apply	Class A (All Openings)		Central Station Burglar Alarm Central Station Fire Alarm

PREMIUM SUMMARY: Hurricane Premium: \$2,233.00 Non-hurricane Premium: \$2,116.00

#### Section II Other Location(s):

NONE

#### **APPLICABLE FORMS AND ENDORSEMENTS:**

RHO 1002 (04/08), HO 00 03 (04/91), HO 04 16 (04/91), HO 04 21 (10/94), HO 04 96 (04/91), HP-0003-00 (03/19), HP-0075-00 (09/05), HP-0076-00 (07/04), HP-0077-00 (07/04), HP-0087-00 (10/10), HP-0088-00 (07/04), HP-0091-00 (06/10), HP-0092-00 (04/11), HP-0352-00 (05/05), HP-0432-00 (09/16), HP-0435-00 (08/18), HP-0490-00 (09/05), HP-0495-00 (05/19), IL-0001 (11/01), IL-0010 (02/11), IL-0012 (09/05), IL-0301-00 (09/11), IL-0503-00 (09/16), IL-0506-00 (06/07), IL-CKLS (02/11), IL-P-001 (01/04), IL-WMCA (04/11), Privacy Notice (05/13), THR-OHO3 (03/18)

## **NOTICES:**

- This policy does not include the peril of "Sinkhole Loss".
- This policy does not provide Flood coverage.
- This Declarations replaces all previously issued policy Declarations, if any. This Declarations together with your policy and endorsements completes your policy. Refer to your policy and endorsements for details regarding your coverages, limits, and exclusions.
- To request the complete copy of your policy including all forms, endorsements, terms and conditions, please contact our Customer Service Center at (800) 342-3407 between the hours of 8:00 am and 6:00 pm, Monday through Friday (Eastern Time), excluding holidays.

## **RENEWAL NOTICES:**

- Premium change due to coverage change \$126.00.
- Premium change due to rate increase/decrease \$0.00.

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THIS POLICY CONTAINS A SEPARATE DEDUCTIBLE FOR HURRICANE LOSSES, WHICH MAY RESULT IN HIGH OUT-OF-POCKET EXPENSES TO YOU.

LAW AND ORDINANCE: LAW AND ORDINANCE COVERAGE IS AN IMPORTANT COVERAGE THAT YOU MAY WISH TO PURCHASE. PLEASE DISCUSS WITH YOUR INSURANCE AGENT.

FLOOD INSURANCE: YOU MAY ALSO NEED TO CONSIDER THE PURCHASE OF FLOOD INSURANCE. YOUR HOMEOWNER'S INSURANCE POLICY DOES NOT INCLUDE COVERAGE FOR DAMAGE RESULTING FROM FLOOD EVEN IF HURRICANE WINDS AND RAIN CAUSED THE FLOOD TO OCCUR. WITHOUT SEPARATE FLOOD INSURANCE COVERAGE, YOU MAY HAVE UNCOVERED LOSSES CAUSED BY FLOOD. PLEASE DISCUSS THE NEED TO PURCHASE SEPARATE FLOOD INSURANCE COVERAGE WITH YOUR INSURANCE AGENT.

COUNTERSIGNATURE:

Countersigned by Authorized Representative: Stephen E. Allnutt Prepared: 08/29/2019

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**AGENCY PHONE**: (561) 451-1900 **CUSTOMER SERVICE**:(800) 342-3407

QUESTIONS: If you have questions about your insurance policy or coverages, please contact your agent.

If you have payment or billing questions, please call the Customer Service number or contact your

agent.

**TO FILE A CLAIM:** Tower Hill Claims Services, LLC **PHONE:** (800) 216-3711 (24 hours a day, 7 days a week)

PO Box 142230 **FAX:** (352) 332-7999

Gainesville, FL 32614-2230

FRAUD HOTLINE: (866) 265-6590 (Toll Free and Confidential)

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